

# **User Guide (APP Version 1.1.5)**

Date: 20220421

Official website: <a href="https://wooxhome.com/">https://wooxhome.com/</a>

Official mailbox: support@wooxhome.com



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# 1 Download the app

Search for Woox Home in Apple's App Store and Google play store or scan the following QR code to download the Woox Home app.





# **2** User accounts

## 2.1 Register an account

- 1. Tap **Register** and carefully read and agree on the **User Agreement** and **Privacy Policy** to go to the **Register** page.
- 2. Register an account with an email address. The **State/Region** field value follows the Email settings by default and can also be manually changed. However, after the account is registered, the field value cannot be changed. Tap **Get Verification Code.**
- 3. Enter the returned verification code to navigate to the password setting page. Set a password as required and tap **Done**.



## 2.2 Change an account

- 1. After login to the app, tap **Me** and then the settings icon.
- 2. On the Settings page, tap Account and Security.



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	80	< Settings		< Account and Secu	rity
Tap to Set Nicknam support@wooxhome.com	ie >	Personal Information	>	Region	Netherlands
Third-Party Voice Services		Account and Security	<u> </u>	Email support@wooxhome.com	Linked >
•		Sound		Third-Party Voice Services Authorizati	on Management
Alexa Google A	ssistant	Push Notification	>	Alexa	>
A Home Management		Temperature Unit	°C >	Google Assistant	>
	ĺ.	About	>	Change Login Password	>
💬 Message Center	• >	Privacy Settings	>	Gesture Unlock	Unset >
🖾 FAQ & Feedback	>	Network Diagnosis	>	Deactivate Account	>
		Clear Cache	0.00M >		
	_	Log Out			
Home Smart	Me				_

3. To change the Email Adress, choose Email > Change email.

4. On the page that appears, enter the password and tap **Next**. On the **Bind Email** page, enter a new email adress and tap **Get Verification Code**. On the **Enter Verification Code** page, enter the returned verification code.

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		Change email The current email is: support@wookhome.com, password to continue	please enter your	Bind Email	
Support@wooxhome.c	om	10001010		Email	
Change email You can login with your new email after change	)	Next	Forgot Password	Get Verifica	tion Code



#### 2.3 Reset a password

- 1. If the login password is forgotten, the user can reset the password based on the following steps:
- 2. On the Log In page, tap Forgot Password.
- 3. The **State/Region** field value is automatically specified and can also be manually changed.
- 4. Enter the registered email address and tap **Get Verification Code**.
- 5. Enter the code that was sent to email address.
- 6. On the page that appears, enter a new password and tap **Done**. Then, the password is reset, and the app is automatically logged in.





# 3 Use the app

## **3.1 Manage homes and home members**

- 1. After login to the app as a new user, the **Home** page where devices are listed appears. The user's account name is displayed in the top-left corner of the page.
- In the bottom navigation bar, tap Me > Home Management to go to the Home Management page.
- 3. After the new user taps **Home Management**, the user can edit the information about adding a home on the page that appears.
- 4. If a home has already been added, tap **Add new** on the **Home Management** page to go to the **Add new** page.

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Me 🔻		Ð		;	e 💿	<	Home Management	
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All Devices	Living Room	Master Bed •••	Alexa	Google Assi	stant	Kiro		>
						Add new		
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	Add Device	-						
Home	-Ò. Smart	(C) Me	Home S	Ó-	C Me			

- 5. Enter a name for the home in the **Home Name** field. And user can use the default room names on the app or tap **Add Room** to customize a room name. A maximum of 25 characters is allowed.
- 6. Select **Location**. The location is set based on the phone location. The user can also change the location by setting the coordinate



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Cancel	Add new	Save	<	Add Roon	n	ОК	Me 👻		Ð
Home Name*	Enter		Room Name				Shenzhen Nane	han   Clear	
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Living Room		0	Second Bedr	oom Dining	Room		All Devices	Living Room	Master Bed ····
Master Bedroom			Kitchen	Study Room	Porch				
Master Bedroom			Balcony	Kids Room	Closet				
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Add Room	J								
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- 7. If more than one home is added, tap the home name in the top-left corner of the page to switch between and manage homes.
- 8. In the drop-down list, tap **Home Management** to manage homes, create a home, or join a home. An account can be used to control multiple homes. The smart devices in different homes are independent of each other

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All Devices Living Room Maste	er Bed \cdots 🧲	Home Management		Kiro	>
				Add new	
	- 1			Join a home	
No devices	- 1	No devices			
Add Device		Add Device			
Home -Ö- Smart	Ø Me	Home Smart	(C) Me		



- 9. Tap a home name, such as Me, and select **Home Management** from the drop-down list. On the **Home Management** page, tap the home name to go to the **Home Settings** page.
- 10. Enter the invitee's account and region, and select his operational permissions
- 11. If a user is invited to join a home, he will receive a notification on the app

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< Home Management	< Home Settings	< Home Settings
Ме	Home Name Me 2	Home Name Me >
Home	Room Management 6 Room(s)	Room Management 6 Room(s) >
Room	Home Location Shenzhen Nanshan	Home Location Shenzhen Nanshan >
Kiro	Home Members	Home Members
Add new	support Home Owner	support support@wooxhome.com Home Owner >
Join a home	Add Member	Add Member
	Delete Home	Delete Home
		Share
		App account Message Copy More
		Cancel
		No SIM 🗢 15:54 ֎ 🕫 🖅
Cancel Add Member Save	K Home Settings	< 🌲 👌 🔹 🐵
Name Friend	Home Name Me >	Home ≕
Region Netherlands >	Room Management 6 Room(s) >	13 April
Account support.cn@wooxhome.com	Home Location Shenzhen Nanshan >	Add Member
Only after accepting the invitation will the account owner become a family member and be able to use relevant functions.	Home Members	15:54:18   Support has added you to Me, you can now start using the devices and
Family Role Common Member >	Friend >	smart scenarios in your nome.
	support Home Owner >	Invite to become home member 15:52:11   Support has invited you to join
	Add Member	home Me. You can accept the invitation in "My > Home Management" and join the home.
	Transfer Home Ownership >	
	Delete Home	22 March
		Remove Device 17:39:10   On the phone model iPhone X, Support removed P4040 Smart
		Support removed R4040 Smart.



## 3.2 View environment information

- 1. After the home information and location are completed, the weather and environment information appears on the **Home** page. Tap the weather and environment information section to view more details.
- 2. If environmental sensors have been added, such as the air purifier, hygrometer, and thermometer, to the app, the app displays the environmental information provided by these devices.
- 3. On the detail page, the homeowner or administrator can drag and sort the displayed items.





## 3.3 Add a device

Tap **Add Device** or the plus icon (+) in the top-right corner on the **Home** page to go to the device adding page. On the **Add Device** tab that appears, devices can be automatically found or manually added. To automatically add devices, the app must be granted Wi-Fi and Bluetooth permissions.





#### **3.3.1 Automatically add devices**

- This method enables simultaneously searching for multiple devices, including Wi-Fi devices, Bluetooth gateways, Bluetooth mesh devices, Zigbee gateways, and Zigbee devices connected to the gateway. All devices found can be added with one tap.
- 2. If the search times out and no devices are found, follow the instructions to troubleshoot the issue and try again, or try to manually add devices.
- 3. In this mode, enable Wi-Fi and Bluetooth for searching for devices. Wi-Fi devices can be found only when Wi-Fi is enabled. Nearby Bluetooth devices can be found only when Bluetooth is enabled.

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<	Add Manually	Auto Scan	Ξ	<	Add Manually	Auto Scan	Ξ	<	Add Manually	Auto Scan	Ξ
Enab If yo	Enable perm scanning of le Bluetooth to scan no u are unsure of the dev all these per	issions for devices earby Bluetooth dev rice type, please er missions	vices. nable	Ensu	Searching dev re that the device is connecti	ice nearby s ready for netwo	ork ,		Available dev	– ices found	
	Enable	Wi-Fi								0	
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	Start sca	anning							Nex	t	

- 4. To accelerate pairing with Bluetooth devices, the app supports the automatic discovery of nearby Bluetooth devices. Once the Add device page is opened, the app automatically searches for Bluetooth devices pending pairing and shows discovered Bluetooth devices in a dialog box.
- 5. The user can choose **Do not add** or **Go to add** to determine whether to add these Bluetooth devices. Make sure that Bluetooth is enabled and the Bluetooth devices are pending pairing during searching









#### 3.3.2 Manually add Wi-Fi devices

- 1. Select a device type. On the page that appears, enter the password for connecting to the 2.4 GHz Wi-Fi network. The location permission must be granted to automatically find Wi-Fi networks.
- 2. Two pairing modes are provided in the app. The Wi-Fi Easy Connect (EZ) mode is the default mode, and the access point (AP) mode is the compatible mode. The user can tap the pairing mode drop-down list in the top-right corner of the page to switch between the pairing modes.

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× Wi-Fi - 5Ghz		× Wi-Fi - 5Ghz	
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The mobile phon to V Only after your mobi	e is not connected Vi-Fi. le phone is connected Wi-		
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<section-header><section-header><section-header><text><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></text></section-header></section-header></section-header>	Reset the devi If the light is blinking fr Power on Turn On-off-on-off Manual) Turn Ensure light is fast O O O O O O O O O O O O O	AP Mode	Reset the devic If the light is blinking sl O Power on On-off-on-off-on, at turn "on-off-on-off-on Manual) O Ensure light is slowl O Ensure light is slowl	ce first. owly, skip the reset step after the flash is flashing, " (Subject to User y flashing a b b b b b b b b b b b b b b b b b b
Confirm indicator rapidly blink	Confirm Inc	icator rapidly blink	Confirm ind	icator slowly blink Yext



#### 3.3.3 Manually add Wi-Fi devices in EZ mode

1. In EZ mode, follow the instructions to enable the indicator to blink quickly.



2. Select **Confirm indicator rapidly blink** and tap **Next**. The following first two figures from the left show the pairing process. The user can customize the names of added devices and specify the room where the devices are located. A device name can contain a maximum of 64 characters.

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ancel		Cancel				Done
Adding d Ensure that the devi	evice te is powered on.	Adc	ling device.	wered on.	Added. Gateway Device added successfully Living Room Master Bedroom Second Bedroom Dining Room Kitt	hen
C			0		Study Room	
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	©	0	0	C		
Scan Regist devices. on Clo	er Initialize id. the device.	scan devices.	Register on Cloud.	Initialize the device.		



#### 3.3.4 Manually add Wi-Fi devices in AP mode

- If a dual-band network that supports both 2.4 GHz and 5 GHz bands is used, the AP mode can be used to add devices. This mode needs to turn off the Bluetooth of the mobile phone. It is only applicable to some products. Please refer to the specific product manual.
- 2. In AP mode, follow the instructions to enable the indicator to blink slowly, select **Confirm indicator slowly blink**, and then tap **Next**.



![](_page_17_Picture_1.jpeg)

- 3. In AP mode, on the Wi-Fi setting page of the mobile phone, find the Wi-Fi hotspot starting with **Woox-** or **Smartlife-**.
- 4. Tap the Wi-Fi hotspot to connect the mobile phone to it.
- 5 After a successful connection, go back to the app to start pairing. The Wi-Fi hotspots of certain devices might use a custom name. The mobile phone must be connected to a 2.4 GHz Wi-Fi network

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Cancel		Settings WLAN		Cancel
Connect your mobile pl device's hotspot 1. Connect the phone to the h shown below.	hone to the	WLAN Woox-E200 Unsecured Network		Adding device Ensure that the Wi-Fi signal is good.
<pre>     Settings WLAN </pre>		MY NETWORKS	4 2 (1)	
WLAN		ASUS 5G	■ · ()	
✓ Woox-XXXX	<b>≈</b> (j)	Lenovo 2.4G	₽ ≈ (j)	
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Vifi - Guest	<b>?</b> (j)	OTHER NETWORKS		( <b>\$</b> )
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2. Go back to the app and cor add devices.	ntinue to	ChinaNet-bHFR	🔒 🗟 i	
Local Network AccessDevice able to be connected if the ac enabled.	might not be cess if not	ChinaNet-GtFV	🔒 🗢 ϳ	
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Confirm hot spot connec	ton, next	ChinaNet-keQG	●	
	_	ChinaNe <del>t vT4R</del>	- 🔒 🗢 i	

![](_page_18_Picture_1.jpeg)

#### 3.3.5 Manually add Zigbee devices

- 1. A gateway must be added before Zigbee devices are added.
- 2. Power on the gateway. Make sure that the mobile phone and the gateway run over the same local area network (LAN). The mobile phone must be connected to a 2.4 GHz Wi-Fi network.
- To add a Zigbee device that is connected to the gateway, go to the gateway page and tap Add subdevice. The remaining steps to add the Zigbee device are the same as adding Wi-Fi devices and Bluetooth devices.

![](_page_18_Figure_6.jpeg)

![](_page_19_Picture_1.jpeg)

#### 3.3.6 Manually add cameras in QR code mode

1. In addition to the EZ mode (default) and the AP mode, certain devices, such as IP cameras (IPCs) and gateways, can also be manually added in QR code mode. To add an IPC to the network by using a QR code, perform the following steps:

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<	Add Manually	Auto Scan	Ξ	Cancel	$QR\ Code \leftrightarrows$	Cancel	$QR \; Code \leftrightarrows$
Gateway&S ensors	Ð	۰	ø	Reset the dev	vice first.	Reset the device fire	V QR Code
Lighting	Smart Floodlight Carnera	Smart Indoor Camera	Smart Indoor Camera	Power the device on is flashing quickly or	and make sure the indicator r a prompt tone is heard	Power the device on and make is flashing quickly or a prompt	AP Mode
Power	۵	0	6				EZ Mode
Cameras	Smart Indoor Camera	Smart Indoor Camera	Smart Outdoor Camera				Cable
Doorbell	<b>1</b>	1					Cable
Switch	Smart Outdoor Camera	Smart Outdoor Camera	Smart PTZ	Reset	ting Devices >	Resetting Devic	ces >
Control	Smart PTZ	Smart AI PTZ Camera	Smart Mini		ting Devices /		
Lock							
Heating							
Home appliance							
				C	next step	⊖ next ste	þ
						Next	
							_

- 2. Reset the IPC. For more information about how to reset the IPC, tap the **Perform net pairing as prompted** button on the page. When the camera is reset, it flashes quickly or emits a prompt tone.
- 3. After the camera is reset, select Make sure the indicator is flashing quickly or a prompt tone is heard and tap Next on the page.

![](_page_20_Picture_1.jpeg)

![](_page_20_Picture_2.jpeg)

- 4. The user will be directed to the page to enter the Wi-Fi password.
- 5. After the Wi-Fi password is entered, tap **Next**. Point the QR code on the screen at the IPC within a distance of 15 cm to 20 cm, until the camera emits a prompt tone.
- 6. Tap I Heard a Prompt. Then, the app initiates the device pairing process.
- 7. If the device fails to be added, follow the tips to troubleshoot the problem.

![](_page_20_Picture_7.jpeg)

![](_page_21_Picture_0.jpeg)

## 3.4 FAQ & feedback

- To view FAQs or send feedback to the app, choose Me > FAQ & Feedback to go to the Help & Feedback page.
- 2. To view responses to the feedback, tap **My feedback** in the top-right corner of the page.
- 3. In the **FAQ** section, FAQs that might help the use of the app are available.
- 4. In the **Most Asked** section, filter FAQs by device, device networking issue, app use issue, and third-party control issue.

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	Ξ	0	<	Help & Fe	edback My feedback
Tap to Set	Nickname		Q Enter	your question	S
woox support@wooxl	nome.com	>	Most Aske	d	
Third-Party Voice Serv	ices		My E	Devices	Device networking is
0	•:		App us	se issues	Third-party control is
Alexa	Google Assistan	t			
			FAQ The device is	s often offline, t	the device or device
Home Manageme	nt	>	indicator kee	ps flashing, an	d the device cannot b
💬 Message Center		>	How do I sha	are a device?	>
FAQ & Feedback		>			
				●_ c	onsult
Home Smar	t Me				

5. To report an issue, tap **Consult** at the bottom of the **Help & Feedback** page. To report an issue, enter the issue and contact information, specify the issue type and the time when the issue occurred, and then upload related images..

![](_page_22_Picture_0.jpeg)

#### 4 Manage lists of devices and rooms

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		Select question type *	Select >	Select question type *	Select >
		Select que	estion type		
		App pr	oblems		
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Manual Service F	ails to connect	Third-party	/ problems	Cubmit	
Please describe your p	oroblem briefly. 500 Send	Other p	roblems	Subinit	
	17:10 🖈	<b>,</b> ∎ ≎ ∥ı.	17:11 🛷	ati 🗢 🔳	
	Submit feedback/s	ugg My feedback	<ul> <li>Submit feedback</li> </ul>	<th></th>	
	Encounter problems	Comments/suggestions	Encounter problems	Comments/suggestions	
	Select question type *	Device > problems/Devi	Select question type *	Device > problems/Devi >	
	Please describe in detail the 1. A certain page was opene 2. What problem did you end certain operation; 3. Other additional descriptio 4. You can add screenshots supplementary instructions.	problem you encountered: d; ounter when performing a ns; or short video	Test		
		0/2000		5/2000	
	Add pictures or short videos (up te	o 3)	Add pictures or short videos (u	ip to 3)	

![](_page_22_Picture_3.jpeg)

![](_page_23_Picture_0.jpeg)

6. When a new reply is received, the APP will push a notification, and there will also be a reminder in the message center

![](_page_23_Picture_3.jpeg)

![](_page_24_Picture_1.jpeg)

# 4 Manage lists of devices and rooms

## 4.1 View devices

On the Home page, the user can view all devices or view devices by room.

Tap the More icon (...) on the right side of the page. On the menu that appears, view devices in a list view or a grid view.

![](_page_24_Figure_6.jpeg)

## 4.2 Manage devices and rooms

 To manage rooms, tap the More icon (...) next to the room names on the Home page. Tap Device Management. On the page that appears, a device icon can be dragged to sort the display order of the devices. The user can also long press a device on the Home page to navigate to the page for device management. Multiple devices can be selected and deleted in the same operation.

![](_page_25_Picture_0.jpeg)

			ıl † <b>■</b>	10:07 🛷		ıı  <b>? ■</b>
	Device Ma	nagement	Done		1 Selected	Done
ng R9074 Sn	nart Light	Smart outd	oor cam	-	R9074 Smart Light Bulb	ø
Smart DT		Gataway		<b>\$</b>	Smart outdoor camera	
Sinart PT	Camera	Gateway			Smart PTZ Camera	
				•	Gateway	

- To manage rooms, tap the More icon (...) next to the room names on the Home page, Tap Room Management. On the page that appears, tap the management icon in the top-right corner of the page. To sort the display order of a room, drag the three-line icon (≡) on the right side of the room name. To remove a room, tap the minus icon (-) before the room.
- 3. In the device list, if a device is grayed out, the device is offline.

![](_page_25_Picture_5.jpeg)

![](_page_26_Picture_0.jpeg)

## 4.3 Quickly use common features

After more than two smart cameras are added, tap the camera icon in the top-right corner of the **Home** page to view multiple camera videos. The APP supports simultaneous preview of 4-channel, 9-channel and 16-channel video

![](_page_26_Picture_4.jpeg)

![](_page_27_Picture_1.jpeg)

# **5** Control devices

## 5.1 Use control panels

- 1. After a smart device is added, a device tile that contains the device icon appears in the device section on the **Home** page. Tap the module to enter the control panel of the smart device. The control panel might vary from device to device.
- 2. If the device gets offline, the **Offline** state is shown in the device tile. In this case, the device cannot be controlled on the control panel.

![](_page_27_Picture_6.jpeg)

![](_page_28_Picture_1.jpeg)

3. Features available on the control panel also depend on the device status. For example, only the countdown and scheduling features are available when a light is turned off. Features such as scene setting, color adjustment, and brightness adjustment are also available when the light is turned on. Tap the edit icon in the top-right corner of the control panel to manage the device.

![](_page_28_Figure_3.jpeg)

![](_page_29_Picture_1.jpeg)

## 5.2 Manage devices

1. On the device management page, the device settings and information can be managed: To change the device icon, device name, and location information, tap the edit icon next to the device icon.

10:47 4 💼	11:18 4 .al 🗢 🔳	11:20 🕜
< R9074 Smart Light Bulb	<	<
White Colour Scene Music	R9074 Smart Light Bulb 🗹	
	Device Information	
	Tap-to-Run and Automation	
	Third-party Control	
	•	Icon >
	Alexa Google Assistant	Name R9074 Smart Light >
	Device Offline Notification	Location >
	Offline Notification	
	Others	
100%	Share Device >	
1 3-1	Create Group	
	FAQ & Feedback	
Left time More	Add to Home Screen	

2. To view the device ID, IP address, MAC address, time zone, and online/offline status, tap **Device Information**.

11:18 -7	al 🗢 🗩	11:29 🕫	al 🗢 🖿
<		< Device Informati	on
R9074 Smart Light Bulb	<u>~</u> >	Virtual ID: bf6290d7ec103ce40	05phky Copy
Device Information	>	IP Address: 121.35.183.170	
Tap-to-Run and Automation	>	MAC Address: 10:d5:61:f2:e2:0	90
Third-party Control		Device Time Zone: Asia/Shang	hai
0.		Signal Strength: -57dBm	
Alexa Google Assistant			
Device Offline Notification			
Offline Notification	$\bigcirc$		
Others			
Share Device	>		
Create Group			
FAQ & Feedback	>		
Add to Home Screen	>		
			-

![](_page_30_Picture_1.jpeg)

- 3. To enable or disable the automation feature or modify the automation settings, tap **Tap-to-Run** and **Automation**.
- 4. To share the device with a home member, tap **Share Device**. On the page that appears, enter the email address or mobile phone number that is bound with the app account of a home member.
- 5. To create a device group for easy group control, tap **Create Group**. On the page that appears, all devices that have the same model as the current device under the current account are displayed. The devices to be added to the group must have the same firmware version.
- 6. To view FAQs related to the device or send feedback, tap **FAQ & Feedback**.
- To add a shortcut of the device control panel to the home screen of the mobile phone, tap Add to Home Screen. Then, the user can tap this shortcut to enter the control panel of the device.
- 8. To check the device connection status, tap **Check Device Network**.
- 9. To check whether any firmware updates are available, tap **Device Update**.
- To remove the device, tap Remove Device. Two options appear: Disconnect and Disconnect and wipe data. If Disconnect is tapped, the device is removed from the device list and automation scenes and tap-to-run scenes that are related to the device become unavailable.
- 11. If **Disconnect and wipe data** is tapped, the device is removed from the device list and all data related to the device is erased.

11:18 <b>4</b> ? ■	11:27 A at 🗢 🔳
<	
Third-party Control	initia-party control
	Alexa Google Assistant
Assistant	Device Offline Notification
Device Offline Notification	Offline Notification
Offline Notification	Others
Others	Share Davies
Share Device	
	Create Group
Create Group >	FAQ & Feedback
FAQ & Feedback	
	Add to Home Screen
Add to Home Screen	Check Device Network Check Now >
Check Device Network Check Now >	Disconnect
Check for Firmware Up No updates available >	Disconnect and wipe data
Remove Device	Cancel

![](_page_31_Picture_1.jpeg)

## 5.3 Automatically update firmware

- 1. Tap **Device Update** on the device management page.
- 2. Enable Automatic updates.
- 3. Then, the device will be automatically updated when it remains idle or when no operations are performed on the device.

Note: Only available on some devices.

![](_page_31_Picture_7.jpeg)

#### 5.4 Change networks

- Tap Device Network on the device management page. On the Device Network Information page, tap Change network connection.
- 2. Select the other 2.4G network to be used, enter the Wi-Fi password, and tap Confirm.

![](_page_32_Picture_1.jpeg)

15:00 7	?∎	15:00 7	?■
< Settings		C Device network	
Smart PTZ Camera	>	Current network Leno	vo 2.4G
Device Information	>	Signal Strength	98%
Tap. to-Bup and Automation		Change network connection	$\rightarrow$
Tap-to-Run and Automation	_		
Device network			
THIRD PARTY SUPPORTED			
O •:			
amazon echo Google Home			
BASIC SETTINGS			
Private Mode			
Basic Function Settings	>		
IR Night Vision	Auto >		
ADVANCED SETTINGS			
	<b>?</b> ■)		<b>?</b> •
	erresn		
Current network	~	Password	$\succ$
		Your device only supports a 2.4GHz Wi-Fi network	
ChinaNet-X5cH		Connect	
S BECKPC			
중 ChinaNet-vT4R			
중 ChinaNet-GtFV			
🗢 test			
🤕 Qindagroup			
<ul> <li>Qindagroup</li> <li>YANG</li> </ul>			
<ul> <li>Qindagroup</li> <li>YANG</li> <li>HP-Print-66-Deskjet 3540 series</li> </ul>			
<ul> <li>Qindagroup</li> <li>YANG</li> <li>HP-Print-66-Deskjet 3540 series</li> <li>ChinaNet-hKsw</li> </ul>			

![](_page_33_Picture_1.jpeg)

## 5.5 Share devices

- 1. Tap **Share Device** on the device management page to enter the **Device Sharing** page.
- 2. Tap **Add Sharing**. On the page that appears, enter the account with which the devices will be shared, and tap **Done**. Devices can be shared only once or multiple times, or shared within a period of validity or permanently. This enables device sharing for various categories in different scenarios.
- To stop sharing devices with an account, perform the following steps to delete the account: On Android, press and hold the account name and tap **Delete**. On iOS, press and hold the account name, swipe left, and then tap **Delete**.

#### **Note**: Security products do not support direct sharing, such as gateways, door sensors.

15:12 ୶	.∎ \$ In	15:12 🛷	uI \$ ■)	15:11	7	al 🗢 🔳
<	Share Device	<	Sharing Details	<	Add	1 Sharing
When the person wi be able to	device is not connected to the network, the th whom you have shared the device may not control the device.	Profile Photo	8		R9074 Sm	nart Light Bulb
R9074 Sn	nart Light Bulb has been shared with	Name	support.cr			
woox	support.cn@wooxhome.com	Validity Period	Valid permanently >	Share	with the Account	Woox home >
			Unshare	Share	with Others	1 person(s)
				C	D D	
				Mess	age Copy	More
	Add Sharing			+		

![](_page_34_Picture_1.jpeg)

## 5.6 Control groups

- 1. Tap **Create Group** on the management page of a selected device.
- On the Select Device page, select devices to be added to the control group and tap Save. Enter a group name, and tap Confirm. The Select Device page shows all devices of the same model as the selected device.
- 3. After the group is created, the app automatically displays the group control panel, where the devices can be controlled in groups.

![](_page_34_Picture_6.jpeg)

![](_page_35_Picture_0.jpeg)

- 4. On the **Home** page, the created group can be viewed and the devices in the group can be controlled.
- 5. On the group control page, tap the edit icon in the top-right corner of the page to manage the group, or tap **Dismiss Group** to dismiss the group.

![](_page_35_Picture_4.jpeg)

![](_page_36_Picture_1.jpeg)

# 6 Manage smart scenes

## 6.1 Automation

- 1. Create an automation scene to implement automated device control.
- 2. All condition are met: The result will only be executed when all the conditions set are met; Any condition is met: The result will be executed when any of the conditions set is met
- Tap Add Condition to add one or more conditions. If Launch Tap-to-Run is selected, only the current condition can be added. Tap Add Task to add one or more tasks. Multiple Tap-to-Run and Enable or Disable Automation tasks can be added.
- 4. To delete the condition or task, swipe the condition to the left and tap **Delete**.

12:07 🕫	.11 🗢 🔳	12:17 🕣		al 🗢 🖿	12:07 🔊		.al 🕈 🔳
Cancel Edit	Save	Cancel	Edit	Save	Cancel	Edit	Save
Condition Any Condition Is Met ~	Đ	Conditio Any Conditi	DN ion Is Met ~	O	Condition Any Condition Is M	et ~	O
Add Condition			Add Condition		chedule:19:00 veryday		> Delete
Task	Đ	Task		0	Task		ø
Add Task			Add Task			Add Task	
Name Turn on the light on time	>	Name Turn on the	e light on time		Name Turn on the light o	on time	>
Style	<b>Ø</b> >	Style		0>	Effective Period		All-day >
Effective Period	All-day >		All Conditions Are Me	et		Delete	
Delete			Any Condition Is Me	t			
	_		Cancel		_		

![](_page_37_Picture_1.jpeg)

## 6.2 Create automation scenes

- 1. In the bottom navigation bar, tap **Smart** > **Automation** > **Create Scene**, or tap the plus icon (+) in the top-right corner of the **Automation** tab to enter the page for smart scene settings.
- 2. The app supports four automation types:
  - Linkage among devices: For example, when the air conditioner is switched on, the diffuser and air purifier are automatically switched on.
  - Linkage between external environmental conditions and devices: For example, when the ambient temperature is higher than 29°C, the air conditioner is automatically switched on.
  - Scheduled tasks: For example, the curtains are opened automatically at 8:00 every morning.
  - Geofencing: Specific tasks are triggered when the user arrives at or leaves a place. For example, the air conditioner and water heater are automatically turned on when the user arrives home.
- 3. Tap **Name** to specify the name of the automation. Tap **Effective Period** to set a time during which the created automation scenes are effective.

![](_page_37_Figure_10.jpeg)

![](_page_38_Picture_0.jpeg)

## 6.3 Add automation scenes

- 1. On the Automation tab, tap Create Scene to open the Create Smart wizard.
- 2. In the **Set a condition** step, select a trigger condition. In this example, **When weather changes** is selected.
- 3. Select a specific condition such as **Temperature** on the **Weather change** page.
- 4. On the **Temperature** page, set a temperature value and tap **Next**. The **Set up task** step appears.

![](_page_38_Picture_7.jpeg)

![](_page_39_Picture_0.jpeg)

- 1. Select a task, such as **Run the device**.
- 2. Select a device, such as an air conditioner.
- 3. Set one or more functions on the **Select Function** page. In this example, the device is set to **on**, the temperature is set to **25°C**, the working mode is set to **Cool**. Tap **Next**.

10:39 A 🤉	10:48 🗸	al 🗢 🔳	10:39 <b>7</b> .11 <b>? •</b>
< Create Smart	< All Devices Living Room	Ma	
Set a condition Set up task	R5137 Smart Filament Bulb-	vdevo >	25
Temperature : <-40°C	R9074 Smart Light Bulb	>	23₀ 0
	Smart outdoor camera	>	ON COOL
Select smart scenes	Smart PTZ Camera	>	Mode Air volume Wind
Send notification	AIR CONDITIONER	>	+ Temperature —
Time to left			

![](_page_40_Picture_0.jpeg)

- 4. On the page that appears, tap **Save** to save the condition and task settings.
- 5. To add more conditions or more task, tap the plus icon (+) in the top-right corner of the page.

![](_page_40_Picture_4.jpeg)

![](_page_41_Picture_1.jpeg)

## 6.4 Set sunrise and sunset conditions

- 1. On the Automation tab, tap Create Scene to open the Create Smart wizard.
- 2. In the **Set a condition** step, select a trigger condition. In this example, **When weather changes** is selected.
- 3. Select a specific condition such as **Sunset/Sunrise** on the **Weather change** page.
- 4. On the **Sunset/Sunrise** page, select **Sunset** or **Sunrise**, and set a time offset to the sunset or sunrise. Tap **Next** to **Set up task**.

11:30 🗸	.dl 🗢 🐻	11:30 🕫	al 🕈 🚮	11:30 🗗	al 🕈 🚺
<	Create Smart	< When weather change	s	<	Sunset/Sunrise Next
Set a condition		Temperature	>	Current City	Guangzhou >
		Humidity	>	Sunrise	0
	Launch Tap-to-Run Example: turn off all lights in the be of droom with one tap.	Weather	>	Sunset	0
		Sunset/Sunrise	>		
۲	When weather changes Example: when local temperature is greater than 28°C.	Wind Speed	>		
•	When location changes > Example: after you leave home.				
0	Schedule > Example: 7:00 a.m. every morning.				
	When device status changes				
*	Example: when an unusual activity i > s detected.				

![](_page_42_Picture_1.jpeg)

## 6.5 Set location conditions

- 1. Select a task: When location changes.
- 2. On the Leave or **Arrive (beta)** page, set the Leave or Arrive condition to trigger specified actions when the user arrives at or leaves a place. To set the condition, the app must be authorized to always use the geographic location. Currently, this feature is not available on Android mobile phones.
- 3. Set a location and tap **Next**. This feature can be used to control devices 110 meters to 1,023 meters away from the location to run preset tasks.

![](_page_42_Figure_6.jpeg)

![](_page_43_Picture_1.jpeg)

#### 6.6 Manage tap-to-run scenes

- 1. On the **Tap-to-Run** tab, tap **Add Tap-to-Run** or the plus icon (+) in the top-right corner of the page to open the **Create Smart** wizard.
- 2. In the Set a condition step, tap Launch Tap-to-Run.
- 3. In the Set up task step, Send notification is unavailable.

![](_page_43_Picture_6.jpeg)

- 4. Preset automation is required if **Select smart scenes** is selected as the task during the scene setting.
- 5. If Select Automation is tapped, a list of available automation scenes appears. Enable or disable a scene by tapping it. Tap **Next**, enter the scene name, and tap Save. The Effective Period field is unavailable for tap-to-run scenes.

![](_page_44_Picture_1.jpeg)

![](_page_44_Picture_2.jpeg)

![](_page_45_Picture_1.jpeg)

## 6.7 Add, modify, and delete scenes

- On the Smart page, select the Automation or Tap-to-Run tab. In the top-right corner of the tab, tap More (...) > Manage to edit and sort the automation or tap-to-run scenes.
- 2. On the page that appears, sort automation or tap-to-run scenes. To delete a scene, swipe the scene to the left and tap **Delete**. On the Woox Home app for iOS, tap the minus icon (-) next to a scene name to delete the scene.

![](_page_45_Picture_5.jpeg)

![](_page_46_Picture_1.jpeg)

- 3. On the **Automation** or **Tap-to-Run** tab, tap the More icon (...) in the top-right corner of an existing scene module to enter the Edit page.
- 4. Tap and hold a condition or task and swipe left to delete it.
- 5. Tap the plus icon (+) behind Condition or Task to add a condition or task.
- 6. To delete the scene, tap **Delete** at the bottom of the Edit page.
- 7. Tap an automation scene module to edit or delete the scene in the dialog box.

![](_page_46_Picture_7.jpeg)

# 7 Home

WOOX

- 1. On the **Home** page, the user can perform the following operations: Tap the microphone icon and use voice commands to control devices.
- 2. Tap the home name in the top-left corner of the page to switch between homes or add a home.
- Tap the weather and environment information section to go to the detailed weather and environment information page, where the weather and environment indicators can be sorted. The **Home** page only displays the first three weather and environment indicators.
- 4. Tap the plus icon (+) to add devices.
- 5. Tap a tap-to-run scene to trigger a scene.
- 6. Tap a room name to view the status of smart devices in the room.

![](_page_47_Picture_8.jpeg)

# 

# 8 Me

- 1. The following sections and icon are displayed on the **Me** page: **Third-Party Integration**: The app supports two third-party voice assistants.
- 2. Home Management: Tap Home Management to manage homes and home members.
- 3. **Message Center**: Three types of messages are displayed in **Message Center**: **Alarm**, **Home**, and **Bulletin**. Specify a do-not-disturb period for these messages.
- 4. FAQ & Feedback: Tap FAQ & Feedback to show the FAQs & Feedback page. On this page, tap My feedback in the top-right corner of the page to view feedback records, view FAQs and FAQ categories, report issues, and enter keywords to search for FAQs.
- On the Me page, tap the Settings icon to go to the Settings page. The following options are available: Personal Information, Account and Security, Sound, Push Notification, Temperature Unit, About, Temperature Unit, Privacy Settings, Network Diagnosis, Clear Cache, and Log Out.

![](_page_48_Picture_7.jpeg)

![](_page_49_Picture_0.jpeg)

#### 8.1 Message center

#### 8.1.1 Message types

- 1. Three types of messages are displayed in **Message Center**: Alarm, Home, and Bulletin.
- 2. **Alarm** include device alarms, automation-related notifications, and alarms of scheduled execution failures.
- 3. **Home** include messages about adding or removing home members, removing a home, setting a home member as the administrator, adding devices, and sharing devices.
- 4. **Bulletin** include messages about status updates of user feedback and other push notifications from the app.

![](_page_49_Picture_7.jpeg)

#### 8.1.2 Notification message settings

Click the settings icon in the upper right corner to adjust the time period for receiving messages. The donot-disturb feature can be enabled for a specified period. Perform the following steps:

 Tap Do-Not-Disturb Schedule on the Notification Settings page to go to the Add schedule page. If this feature is enabled for the first time, tap Do-Not-Disturb Device and select the devices for which the notification feature is disable.

14:22 A 🕈 🖿	14:22 A 🕈 🔳	14:22 <i>ব</i> .ii ? 🗩
< 🌲 📤 🔹 🔞	Notifications Settings	Cancel Add schedule Save
Bulletin ≡	Enable Notifications	Do-Not-Disturb Device All devices >
02 April	Alarma	Demost Supplier
Bulletin 16:53:11		Repeat Everyday >
Alexa is successfully authorized, giving you voic e control over devices that support Alexa.	Do-Not-Disturb Schedule Not set >	Next Day
	Home	23:00 — 07:00
22 March	Bulletin	Start End
Bulletin 18:12:35		20 57 04 57
Alexa is successfully authorized, giving you voic	i i	
		22 59 06 59
Bulletin 18:08:26		00 01 08 01
Alexa is successfully authorized, giving you voic		01 02 09 02
e control over devices that support Alexa.		
All data has been loaded		

![](_page_51_Picture_0.jpeg)

- Tap the left arrow icon (<) in the top-left corner of the page to go back to the Add schedule page.</li>
   Set the repetition mode, specify a period, and then tap Save in the top-right corner of the page.
   Then, the Do-Not-Disturb Schedule page appears. Enable the Do-Not-Disturb Schedule feature on this page.
- To add another do-not-disturb schedule, tap Add schedule on the Do-Not-Disturb
   Schedule page. Set the repetition mode, specify desired devices and a period, and then tap Save.
- 4. You can Press and hold the schedule you don't need and swipe left to delete.

14:2	23 <i>4</i> ,ıl ≎ ■	14:23 <b>4</b> 🕈 🗩	14:23 A 🕈 🗩
<	Do-Not-Disturb Device	< Do-Not-Disturb Schedule	< Do-Not-Disturb Schedule
Turn	off alarm notification of All devices	Do-Not-Disturb Schedule	Do-Not-Disturb Schedule
~	Selected devices	23:00-Next Day 07:00         Everyday       >         Turn off all device alarm notifications	17:03-Next Day 05:00         Everyday       >         Turn off all device alarm notifications
	R6118 Smart Plug with power	Add schedule	23:00-Next Day 07:00 Everyday > Turn off all device alarm notifications
	Room A		Add schedule
	Kiro		
	Smoke Alarm		
	R5137 Smart Filament Bulb-vd		
	R9074 Smart Light Bulb		
	Smart outdoor camera		
	Smart PTZ Camera		

![](_page_52_Picture_0.jpeg)

## 8.2 Push notification settings

- 6. The following two methods can be used to go to the **Notification Settings** page: On the **Me** page, tap the Settings icon in the top-right corner. Then, tap **Push Notification**.
- 7. On the **Me** page, tap **Message Center** to go to the message center. Tap the Settings icon in the top-right corner of the page.
- 8. If **Enable Notifications** is disabled, the messages in the **Alarm**, **Home**, and **Bulletin** categories will not be received. If **Enable Notifications** is enabled, the user can separately specify whether to receive **Alarm**, **Home**, and **Bulletin** messages.

14:20 🖈	al 🗢 🗩	14:24 🖈	al 🗢 🔳	14:22 🛪	.ul 🗢 🗩
	80	< Set	tings	< Notifications Settings	
Tap to Set Nicknam support@wooxhome.com	ne <sub>&gt;</sub>	Personal Information	>	Enable Notifications	
		Account and Security	>	Alarm	
Third-Party Voice Services		Sound		Do-Not-Disturb Schedule	Not set 🖒
Alexa Google A	ssistant	Push Notification	>	Home	
		Temperature Unit	°C >	Bulletin	
🛆 Home Management	>	About	>		
💬 Message Center	•>	Privacy Settings	>		
FAQ & Feedback	>	Network Diagnosis	>		
		Clear Cache	45.35M >		
Home Smart	Me	Log	g Out		

![](_page_53_Picture_0.jpeg)

![](_page_53_Picture_1.jpeg)

# 9 Settings

On the **Me** page, tap the Settings icon to go to the **Settings** page. The following options are available: **Personal Information**, **Account** and **Security**, **Sound**, **Push Notification**, **Temperature Unit**, **About**, **Privacy Settings**, **Network Diagnosis**, **Clear Cache**, and **Log Out**.

![](_page_53_Picture_4.jpeg)

![](_page_54_Picture_1.jpeg)

## 9.1 Personal information

- 1. On the **Me** page, tap the Settings icon and select **Personal Information** to go to the **Personal Information** page.
- 2. On this page, the user can view the account information, and change the profile photo, nickname, and time zone.

		11:26 🕫	.ul 🗢 🗖
< Settings		< Pe	rsonal Information
Personal Information	>	Profile Photo	× >
Account and Security	>	Nickname	Tap to Set Nickname $>$
Sound		Time Zone	Shanghai $>$
Push Notification	>		
Temperature Unit	°C >		
About	>		
Privacy Settings	>		
Network Diagnosis	>		
Clear Cache	0.13M >		
Log Out			
	_		

![](_page_55_Picture_1.jpeg)

## 9.2 Account and security

- On the Me page, tap the Settings icon and select Account and Security to go to the Account and Security page.
- 2. On this page, the user can view and change the mobile number, email address, or third-party account. The user can also change the login password, set a gesture password, or delete the account.
- 3. To delete the current account, perform the following steps:
- 4. Tap DDeactivate Account > Continue. On the page that appears, tap Get Verification Code to get a verification code. Enter the returned verification code and tap Delete. The account will be deleted after seven days, and all data related to the account is also deleted.
- 5. If the app is logged in with the account within seven days after the preceding steps, account deletion is terminated.

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< Account and Security	,	<	<
Region	Netherlands	Deserver	WOOX
Email support@wooxhome.com	Linked >	If you confirm to "delete account", the account will be deleted on	Deactivate Account
Third-Party Voice Services Authorization N	Management	4/28/2022 00:00:00	Click Get Code to send the verification code to the email: support@wooxhome.com
Alexa	>	Your account data will be deleted.	
Coogle Assistant		in to the App before the above mentioned time to withdraw the request.	Get Verification Code
Google Assistant	<i>,</i>	Thanks for using our App.	
Change Login Password	>		
Gesture Unlock	Unset >		
Deactivate Account			

![](_page_56_Picture_1.jpeg)

## 9.3 About

- 1. Tap the Settings icon in the top-right corner of the **Me** page and tap **About** to show information about the app.
- 2. To rate the app in the app store, tap **Rate Us**.
- 3. To check the licenses of open source components, tap **Open Source Component License**.
- 4. To check the current version of the app, view the version number in the **Current Version** section.

11:38 🗗	.ul 🗢 🔳
<	About
Rate Us	>
Open Source Com	oonent License
Upload Log	>
Current Version	1.1.5 (20210926144453)

![](_page_57_Picture_0.jpeg)

## 9.4 Privacy settings

On the **Me** page, tap the Settings icon and select **Privacy Settings** to go to the **Privacy Settings** page. The authorization page is added to manage authorizations and check the privacy policy and user agreement.

![](_page_57_Picture_4.jpeg)